

## Description of Ongoing and Recently Completed Projects

<b>Year</b>	<b>Project</b>	<b>Technical Information</b>	<b>Deliverables/Results</b>	<b>Category</b>
2009	311 Government Information Center	<p><i>Client: MD Government Information Center</i>  <i>Contact: Kate Kyle</i>  <i>305-375-2198</i>  <i>Budget:</i>  <i>Duration: Ongoing</i>  <i>Dates: March 09-May 2010</i>  <i>Change</i>  <i>Orders:</i></p>	<b>Ongoing</b>	<b>Quality Assurance</b>
2009	Community Redevelopment Agency (CRA)	<p><i>Client: Florida Redevelopment Association</i>  <i>Contact: Gary Rogers</i>  <i>Budget: \$38,500</i>  <i>Duration: Ongoing</i>  <i>Dates: March 09- (ongoing)</i>  <i>Change</i>  <i>Orders:</i></p>		<b>Economic Development</b>
2009	County Wide Secret Shops II- CWSS II	<p><i>Client: MD Government Information Center</i>  <i>Contact: Kate Kyle</i>  <i>305-375-2198</i>  <i>Budget:</i>  <i>Duration: Ongoing (3 years)</i>  <i>Dates: Feb 09- April 2012</i>  <i>Change</i>  <i>Orders:</i></p>		<b>Quality Assurance</b>
2009	Miami Dade County Shared-use Trail Maintenance Program	<p><i>Client: Miami Dade Parks and Recreation</i>  <i>Contact: Mark Heinicke</i></p>		<b>Planning and Urban Development</b>

Year	Project	Technical Information	Deliverables/Results	Category
		305-755-7811 <i>Budget:</i> \$80,000 <i>Duration:</i> Ongoing <i>Dates:</i> Jan 09-Sept 09 (ongoing) <i>Change</i> <i>Orders:</i>		
2008	South Florida Workforce Housing Needs Assessment	<i>Client:</i> South Florida Regional Business Alliance <i>Contact:</i> Isabel Cosio (954) 985-4416 <i>Budget:</i> \$30,000 <i>Duration:</i> <i>Dates:</i> August 2008- November 2008 <i>Change</i> <i>Orders:</i>	<b>Two comprehensive written reports.</b> <b>One with the Needs Assessment the other has the Best Practices and Recommended Policies.</b> <b>Power Point presentation to the Regional Business Alliance and Regional Conference.</b>	Housing
Ongoing 2006-2009	<b>EITC Year 3, (Renewed Annually since 2006)</b> <b>Direct and administer a community outreach and education campaign on the Earned Income Tax Credit (EITC). Organize a public outreach program to achieve a greater awareness by the residents of Miami who may qualify for the credit.</b>	<i>Client:</i> City of Miami <i>Contact:</i> Isabel de Armas, (305) 250-5301 <i>Budget:</i> \$165,000 <i>Duration:</i> Ongoing <i>Dates:</i> Ongoing <i>Change</i> <i>Orders:</i>	<b>Deliverables:</b> Final Report for City Commission, Mailers	<b>Report Evaluation</b>  <b>Public Informing</b>
Ongoing	<b>MPO-Community Assessment Impact, (Ongoing)</b> <b>Develop community profiles for the Metropolitan Planning Organization (MPO) using the principles of Community Impact Assessment (CIA) to be used as a tool to evaluate and incorporate community considerations into the planning and development of</b>	<i>Client:</i> Metro-Dade MPO <i>Contact:</i> Elizabeth Rockwell, (305) 375-4507 <i>Budget:</i> \$55,000 <i>Duration:</i> Ongoing	<b>Deliverables:</b> <b>Community profiles, GIS Map, Executive Summary Report, Final Report</b>	<b>Market Research</b>  <b>GIS Mapping</b>

Year	Project	Technical Information	Deliverables/Results	Category
	its transportation plans, programs and projects.	<i>Dates:</i> Ongoing <i>Change</i> <i>Orders:</i> Contract duration extended		
Ongoing 2007	<b>Miami-Dade County Aviation Department</b> <b>The Metropolitan Center proposes to conduct a series of in-person secret shops of concessionaires at the Miami International Airport (MIA) for the Miami-Dade County Aviation Department. The purpose of these secret shops will be to:</b> <ul style="list-style-type: none"> <li>o Provide ongoing measure of key performance indicators including level of courtesy and professionalism and quality of good/products;</li> <li>o Simulate end-to-end customer service issues;</li> <li>o Determine points of satisfaction and dissatisfaction among customers; and</li> <li>o Identify opportunities for customer service improvement</li> </ul>	<i>Client:</i> Miami Dade County Aviation Department. <i>Contact:</i> <i>Budget:</i> \$93,000 <i>Duration:</i> Approx. 24 Months <i>Dates:</i> 9/1/07-8/31/09 <i>Lead:</i> Metro. Center	<b>Deliverables: Final Report and Presentation</b>	Market Study
Completed 2008	<b>MPO Quarterly and Annual Newsletter, (Renewed Annually)</b> In an effort to promote local transportation programs and educate the public regarding transportation issues, the Metropolitan Center prepares a quarterly and annual newsletter for the MPO. The newsletter is published in the Miami Herald and local newspapers. It serves as a public relations tool as well as a mechanism for encouraging customer satisfaction feedback.	<i>Client:</i> Miami-Dade Metropolitan Planning Organization (MPO) <i>Contact:</i> Elizabeth Rockwell, (305) 375-1881 <i>Budget:</i> \$23,650 <i>Duration:</i> <i>Dates:</i> <i>Change</i> <i>Orders:</i>	<b>Deliverable: Newsletter</b>  <b>Results: The MPO uses the newsletter as a tool to get feedback from the public on transportation services and issues.</b>	Transportation  Public Involvement  Public Relations  Marketing
Completed 11/5/2008	<b>311 Call Center</b> <b>The Metropolitan Center will conduct a series of secret shops for the Miami Dade County 311 Answer Center in order to:</b> <b>- Provide ongoing measure of key performance</b>	<i>Client:</i> Miami Dade County <i>Contact:</i> Rita Silva	<b>Deliverables: Final Report</b>	Quality Assurance/ Market Research

Year	Project	Technical Information	Deliverables/Results	Category
	<p>indicators including accuracy of information provided, level of courtesy and professionalism, ability to resolve inquires and process requests;            -Simulate end-to-end customer service issues including service aspect involving multiple departments or units;            - Determine points of satisfaction and dissatisfaction among customers;            - Identify opportunities for customer service improvement</p>	<p>(305)375-1081            Budget: \$29,200            Duration: Approx. 20 Months            Dates: 4/1/2006- 12/31/2008            Lead: Metro. Center</p>		
Completed 2008	<p><b>Broward Housing-Update</b></p> <p>The Housing Market Update will include an analysis of key housing market demand and supply factors that impact the production and availability of affordable housing in Broward County, Florida.</p>	<p>Client: The Broward Housing Partnership            Budget: \$30,000            Duration: Approx. 6 months            Dates: 9/1/07-3/1/08            Lead: Metro. Center</p>	<p><b>Deliverables: Final Report and Presentation</b></p>	<p><b>Housing</b></p>
Completed 8/2008	<p><b>County Department Quality Assurance Shops</b></p> <p>The Metropolitan Center is conducting a series of telephone and in-person secret shops for the Miami-Dade County Government Information Center in order to:</p> <p>Provide ongoing measure of key performance indicators including accuracy of information provided, level of courtesy and professionalism, ability to resolve inquiries and/or fulfill service requests;            Simulate end-to-end customer service issues including those that may involve multiple departments;            Determine points of satisfaction and dissatisfaction among customers; and</p>	<p>Client: Miami Dade County            Contact:            Budget:            Duration: 18 Months            Dates: 2/1/07-8/1/08            Lead: Metro. Center</p>	<p><b>Deliverables: Final Report</b></p>	<p><b>Market Research</b></p>

Year	Project	Technical Information	Deliverables/Results	Category
	<p align="center"><b>Identify opportunities for customer service improvement</b></p> <p>The above services will be provided by the Center to assist the Miami-Dade County Government Information Center with its ongoing effort to directly measure the quality and success of the County's Departments' performance and customer satisfaction.</p>			
Completed 2008	<p><b>Economic Costs of Evacuation for Hurricanes (2006)</b>  In the first phase of this study, the center shall engage in the collection of data for the purpose of conducting an environmental scan of the structures and conditions in the Tampa Bay region, which influence hurricane preparedness and response.  The focus of the second phase will be on the impact of hurricanes in the Tampa Bay region and the development of procedures for response.</p>	<p><i>Client: International Hurricane Center</i>  <i>Contact: Carolyn Robertson</i>  <i>305-348-6057</i>  <i>Budget: \$ 55,999</i>  <i>Duration: Approx. 10 Months</i>  <i>Dates: 8/28/06-5/31/06</i>  <i>Lead: Metro. Center</i>  <i>Change</i>  <i>Orders:</i></p>	<p><b><i>Deliverables: Final report</i></b>  <b><i>Presentation</i></b>  <b><i>GIS Maps, if applicable</i></b></p>	Hurricane Research
Completed 2008	<p><b>Focus Groups: Coastal Issues and Global Warming</b>  The FIU Metropolitan Center proposes to conduct a series of focus groups of residents living along southeast coast of the U.S. Ultimately, the FIU Metropolitan Center hopes to gather valuable information that will assist in the development of messages that will resonate with coastal communities and help raise awareness of global warming. The FIU Metropolitan Center proposes to conduct 2 focus groups in South Carolina, and in Florida.</p> <ul style="list-style-type: none"> <li>· Gauge resident awareness of global warming issues.</li> <li>· Promote the positive attributes of energy efficiency.</li> <li>· Identify messages which communities statewide are receptive to; and</li> </ul> <p><b>Gauge support for actions to mitigate the effects of</b></p>	<p><i>Client: <b>Southern Alliance for Clean Energy</b></i></p> <p><i>Budget: 12,299</i></p> <p><i>Duration:</i></p> <p><i>Dates: 3/10/2008 – 6/30/2008</i></p> <p><i>Lead: Metro. Center</i></p>	<p><b><i>Deliverables: Final Report and Presentation</i></b></p>	Focus Groups

Year	Project	Technical Information	Deliverables/Results	Category
	global warming.			
Completed 2008	<b>FTA III</b> The Federal Transit Administration asked the Metropolitan Center to study the processes and procedures used to manage transportation initiatives for states in the United States. The center will interview agency personnel concerning their procedures and interactions with federal agencies to provide transportation. The Center will also evaluate state planning efforts concerning mobility management. The final report will include the development of an evaluation instrument that FTA agencies can continue to use in the future.	<i>Client: Federal Transit Administration</i> <i>Contact: Doug Birnie</i> <i>(202)366-1666</i> <i>Budget: \$89,999</i> <i>Duration: Approx. 20 Months</i> <i>Dates: 11/15/2006- 3/15/2008</i> <i>Lead: Metro. Center</i>	<b>Deliverables:</b> <b>Final Report</b>	Transportation
Completed 2008	<b>Homestead Housing Assessment</b> The FIU Metropolitan Center will perform a "Housing Demand Analysis" that will provide estimates of the current and projected demand for housing in the City of Homestead based on value, type, tenure and geographic sub-areas. Projected future housing demand will be calculated for Years 2012 and 2017. In developing this analysis the Metropolitan Center's approach and methodology will be to fully and accurately quantify and describe the population and households trends within the defined housing market categories. Specific attention will be given to the current and projected workforce based on a detailed labor market and economic base analysis	<i>Client: City of Homestead</i> <i>Contact:</i> <i>Budget: \$36,000</i> <i>Duration: Approx. 6 Months</i> <i>Dates: 6/1/07-21/1/07</i> <i>Lead: Metro. Center</i>	<b>Deliverables: Final Report and Presentation</b>	Housing
Completed 2008	<b>Miami Dade County Auditorium Project</b> The Metropolitan Center will conduct a series of satisfaction surveys for the Miami-Dade County Parks and Recreation to measure the quality of service and facilities at the County's two performing arts auditoriums(Miami-Dade County Auditorium & Joseph Caleb Auditorium) as perceived by its clientele both current and potential. The center will obtain suggestions from these groups for enhancements of facilities and programming.	<i>Client: Miami Dade County Parks and Recreation</i> <i>Contact: Rita Silva</i> <i>(305)375-5289</i> <i>Budget: \$22,500</i> <i>Duration: Approx. 20 Months</i>	<b>Deliverables:</b> <b>Final Report</b>	Quality Assurance

Year	Project	Technical Information	Deliverables/Results	Category
		<p><i>Dates: 1/11/2007- 12/31/2007</i></p> <p><i>Lead: Metro. Center</i></p>		
<b>Completed 2008</b>	<p>Miami-Dade County Services</p> <p>The FIU Metropolitan Center proposes to conduct a telephone poll of Miami-Dade County registered voters residing in Commission Districts 9, 10, 11, and 12 to gauge their level of satisfaction with police and other County services. In addition, the poll will identify important issues for voters in these districts, especially their perception of crime in their neighborhood and throughout the County.</p> <ul style="list-style-type: none"> <li>· Gauge voter satisfaction with police services in their neighborhood and Countywide</li> <li>· Gauge voter perception of crime-related issues in their neighborhood and throughout Miami-Dade County</li> <li>· Gauge voter satisfaction with County services and programs, such as 311 and General Obligation Bonds (GOB)</li> <li>· <b>Identify issues of high importance to Miami-Dade County voters</b></li> <li>· <b>Gauge voter satisfaction with their district commissioner;</b></li> </ul>	<p><i>Client: Commissioner Javier Souto, District 10 Office</i></p> <p><i>Budget: 18,000</i></p> <p><i>Duration: Three months</i></p> <p><i>Dates: 2/1/2008 – 5/1/2008</i></p> <p><i>Lead: Metro. Center</i></p>	<b>Deliverables: Final Report and Presentation</b>	<b>Voter Satisfaction</b>
<b>Completed 2008</b>	<p><b>Miami Dade County Workforce Housing Needs Assessment</b></p> <p>The FIU Metropolitan Center is conducting a "Housing Demand Analysis" that will provide estimates of the current and projected demand for housing in Miami-Dade County based on value, type, tenure and geographic sub-areas. Projected future housing demand will be calculated for Years 2010 and 2015.</p> <p>In developing this analysis the Metropolitan Center's approach and methodology will be to fully and accurately quantify and describe the population and households trends within the defined housing market categories. Specific attention will be given to the current and projected</p>	<p><i>Client: Greater Miami Chamber of Commerce</i></p> <p><i>Budget: \$30,000</i></p> <p><i>Duration: Approx. 6 months</i></p> <p><i>Dates: 8/1/07-3/1/08</i></p> <p><i>Lead: Metro. Center</i></p>	<b>Deliverables: Final Report and Presentation</b>	<b>Housing</b>

Year	Project	Technical Information	Deliverables/Results	Category
	workforce based on a detailed labor market and economic base analysis.			
<b>Completed 2008</b>	<p><b>Miami Dade Cultural Affairs</b>  <b>The Metropolitan Center will assist the Department of Cultural Affairs develop a bold, innovative and customer driven marketing strategy which will be used to increase awareness and ticket sales for the Culture Shock Miami program. The Metropolitan Center will:</b></p> <ul style="list-style-type: none"> <li>· <b>Collect information regarding target audience entertainment choice and preferred modality for receiving information about entertainment choices;</b></li> <li>· <b>Collect information regarding target audience preferences for cultural and non-cultural activities and events;</b></li> <li>· <b>Identify traditional and non-traditional entertainment marketing media sources which may be used to effectively promote such programs to the target audience;</b></li> <li>· <b>Identify any impediments to participating in the Culture Shock Miami program, and;</b></li> <li>· <b>Assist in the development of incentives to increase awareness and participation of the target audience in the Culture Shock Miami Program.</b></li> </ul>	<p><i>Client: Miami Dade County,  Dept. of Cultural Affairs  Budget: \$48,500  Duration: Approx. 6 Months  Dates: 9/1/07-3/1/07  Lead: Metro. Center</i></p>	<p><b><i>Deliverables: Final Report and Presentation</i></b></p>	<p><b>Market Research</b></p>
<b>Completed 2008</b>	<p><b>Monroe Housing Assessment</b>  <b>The Metropolitan Center will perform a "Housing Demand Analysis" that will provide estimates of the current and projected demand for housing in Monroe County based on value, type, tenure and geographic sub-areas.</b>  <b>In developing this analysis the Metropolitan Center's approach and methodology will be to fully and accurately quantify and describe the population and households trends within the defined housing market categories. Specific attention will be given to the current and projected workforce based on a detailed labor market and economic base analysis.</b></p>	<p><i>Client: The Rodel Foundation  Budget: \$25,000  Duration: Approx. 6 months  Dates: 8/1/07-2/1/08  Lead: Metro. Center</i></p>	<p><b><i>Deliverables: Final Report and Presentation</i></b></p>	<p><b>Housing</b></p>

Year	Project	Technical Information	Deliverables/Results	Category
Completed 2008	<p><b>Palm Beach Housing Affordability</b>  The Metropolitan Center will provide a market update on the key demand and supply factors impacting the production and availability of affordable housing in Palm Beach County and assess the progress of Palm Beach County and its municipalities in addressing the existing and future demand of affordable housing based on the 2006 Palm Beach County Workforce Housing Needs Assessment.</p>	<p><i>Client: Housing Leadership Council of Palm Beach County.</i>  <i>Contact:</i>  <i>Budget: \$30,000</i>  <i>Duration: Approx. 6 Months</i>  <i>Dates: 7/1/07-1/08</i>  <i>Lead: Metro. Center</i></p>	<p><b><i>Deliverables: Final Report and Presentation</i></b></p>	<p><b>Housing</b></p>
Completed 2008	<p><b>Public Opinion: Open Road Tolling (ORT)</b>  The Metropolitan Center will prepare a Market Analysis reflecting a Public Opinion Assessment that will gauge support for Open Road Tolling (ORT) along all of MDX's roadways. The assessment will also identify the frequency with which respondents use these roadways</p>	<p><i>Client: Miami-Dade Expressway Authority</i>  <i>Budget: 27,500</i>  <i>Duration: One Month</i>  <i>Dates: 3/30/2008 – 4/30/2008</i>  <i>Lead: Metro Center</i></p>	<p><b><i>Deliverables: Final Report and Presentation</i></b></p>	<p><b>Focus Groups</b></p>
Completed 2008	<p><b><i>Project Objective:</i></b> The FIU Metropolitan Center, on behalf of FP&amp;L, proposes to conduct a telephone and internet poll of Miami-Dade County registered voters to identify issues that will be important to them during the 2008 State Legislative session:</p> <ul style="list-style-type: none"> <li>▪ Gauge voter satisfaction, awareness, and understanding of the state legislative process.</li> <li>▪ Identify issues of high importance to Miami-Dade County voters for the 2008 Legislative session.</li> <li>▪ Gauge voter recognition of various issues presented during the 2007 Florida Legislative session.</li> </ul>	<p><i>Client: Florida Power &amp; Light</i>  <i>Budget: \$10,000</i>  <i>Duration: Approx. 1 Month</i>  <i>Dates: 12/3/07-1/2008</i>  <i>Lead: Metro. Center</i></p>	<p><b><i>Deliverables: Final Report and Presentation</i></b></p>	<p><b>Voter Satisfaction</b></p>

Year	Project	Technical Information	Deliverables/Results	Category
	<ul style="list-style-type: none"> <li>▪ Gauge voter satisfaction with their State Legislators;</li> <li>▪ Gauge need for information dissemination of the State Legislative process.</li> </ul>			
Completed 2008	<b>Rental Housing Inventory-Palm Beach and Martin Counties</b> <b>The Metropolitan Center will conduct a comprehensive rental housing inventory for Palm Beach and Martin Counties. This includes performing a rental housing supply and demand analysis, and assessing the impact of current and projected rental housing supply and demand factors on the residents and economies of Palm Beach and Martin County.</b>	<i>Client: Community Foundation for Palm Beach and Martin Counties.</i> <i>Budget: \$45,000</i> <i>Duration: Approx. 6 Months</i> <i>Dates: 6/1/07-12/1/07</i> <i>Lead: Metro. Center</i>	<b>Deliverables: Final Report and Presentation</b>	Housing
Completed 2008	<b>Women-Led Businesses Leadership Study (renewed annually since 2006)</b> <b>Conduct surveys of women in executive positions to obtain and understanding about (1) the demands and satisfaction of their work, (2) their future goals, (3) the impact of their choices on their personal lives, and (4) strategies they used to advance their careers.</b>	<i>Client: Center for Leadership at FIU</i> <i>Contact: Mayra Beers</i> <i>305-348-6495</i> <i>Budget: \$15,200</i> <i>Duration:</i> <i>Dates: 1/3/06 to 5/15/06</i> <i>Change</i> <i>Orders:</i>	<b>Deliverables: Summary Report of Findings</b>	Evaluation
Completed 2007	<b>Broward County Nexus Study</b> <b>The Metropolitan Center Broward Nexus study will document the linkages among buildings generating employment, the employees that work in these buildings, and the demand for affordable housing. The conclusion of the analysis will be the number of housing units in demand, by affordability level, associated with each building type. The Nexus cost is the cost to mitigate the demand for housing, or the affordability gap for worker households at different economic levels.</b>	<i>Client: Broward County</i> <i>Contact: Suzanne R. Fejes</i> <i>954-357-5802</i> <i>Budget: \$194,525</i> <i>Duration: Approx. 15 Months</i> <i>Dates: 9/1/2006- 12/1/2007</i> <i>Lead: Metro. Center</i>	<b>Deliverables: Final Report</b>	Affordable Housing

Year	Project	Technical Information	Deliverables/Results	Category
Completed 2007	<p><b>City of Opa-Locka EAR(2006)</b></p> <p>The center shall assist the city of Opa Locka with its Evaluation and Appraisal process through the following services: 1. The center will prepare the EAR in accordance with the procedures set forth by the Florida Department of Community Affairs</p> <p>2. The center will prepare the Comprehensive Plan Amendments and assist the city with the process</p> <p>3. The center and the FIU School of Architecture shall conduct an urban studio to supplement the EAR document</p>	<p><i>Client: City of Opa Locka</i></p> <p><i>Contact: Jannie R. Beverly</i></p> <p><i>305-953-2821</i></p> <p><i>Budget: \$ 45,000</i></p> <p><i>Duration: Approx. 14 Months</i></p> <p><i>Dates: 5/15/06-8/31/07</i></p> <p><i>Lead: Metro. Center</i></p> <p><i>Change</i></p> <p><i>Orders:</i></p>	<p><b>Deliverables:</b></p> <p><b>Prepare/submit EAR and Urban Studio</b></p>	<p><b>Report Evaluation</b></p> <p><b>Workshops</b></p>
Completed 2007	<p><b>Downtown Development Authority,</b></p> <p>Produce a quarterly and an annual indicator report for the DDA that will provide key indicators on real estate, business, tourism, investment, traffic and crime for each of the downtown districts.</p>	<p><i>Client: Downtown Development Authority</i></p> <p><i>Contact: Davon Eardour</i></p> <p><i>Budget: \$55,000 for the first year, \$50,000 per year thereafter</i></p> <p><i>Duration:</i></p> <p><i>Dates:</i></p> <p><i>Change</i></p> <p><i>Orders:</i></p>	<p><b>Deliverables: Quarterly Indicator Reports, Annual Indicator Report, GIS Maps</b></p>	<p>Economic Development</p> <p>Market Study</p> <p>GIS Mapping</p>
Completed 2007	<p><b>FDOT- Expansion of 107<sup>th</sup> Ave</b></p> <p>The FIU Metropolitan Center research team will conduct a study on the impacts of the 107th Avenue expansion on the economic development of the City of Sweetwater and on transportation patterns within the city and in the surrounding area. The research team will assess the housing, retail and commercial sectors of the City in order to identify potential areas for development and investment within the context of</p>	<p><i>Client: Florida Department of Transportation</i></p> <p><i>Contact:</i></p> <p><i>Budget:</i></p> <p><i>Duration: 7 months</i></p>	<p><b>Deliverables: Final Report and Presentation</b></p>	<p><b>Transportation</b></p>

Year	Project	Technical Information	Deliverables/Results	Category
	<p>different transportation alternatives. This will include an analysis of each commercial corridor in the City of Sweetwater as well as an assessment of existing land use. Within the Impact Analysis, the research team will determine the feasibility of creating a college town for the Florida International University submarket, thereby recommending potential alternatives and/or scenarios contingent on FDOT's 107th avenue expansion plans. The study will include both economic development alternatives, as well as transportation alternatives that would be beneficial for Sweetwater residents, commuters and the FIU community.</p>	<p><i>Dates: 7/1/07-2/1/08</i> <i>Lead: Metro. Center</i></p>		
<p><b>Completed 2007</b></p>	<p><b>FIU Master Plan Project</b> Assist in the development of the FIU Ten-Year Comprehensive Master Plan and its Supporting Inventory Analysis pursuant to Florida Statutes, review the existing Master Plan and work with the Facilities Management office at FIU. <b>Tasks:</b> Updating Supporting Inventory and Analysis Provide public participation support Review and update goals and objectives Prepare the comprehensive plan</p>	<p><i>Client:</i> FIU Facilities Management Office <i>Contact:</i> Denise Catlin, (305) 348-4042 <i>Budget:</i> \$24,500 <i>Duration:</i> Ongoing <i>Dates:</i> Ongoing <i>Change</i> <i>Orders:</i></p>	<p><b><i>Deliverables:</i> Update and analysis of supporting inventory, prepare Comprehensive Plan</b></p>	<p><b>Public Involvement</b></p>
<p><b>Completed 2007</b></p>	<p><b>FTA II</b> Continue work of FTA I; Continue the work of examining local experience of entities coordinating several different funding streams providing transportation services. Additional case study work will be done across a representative sample of agencies that receive funding from various federal programs. The FIU team will propose a standard format for reporting and data collection.</p>	<p><i>Client:</i> Federal Transportation Administration <i>Contact:</i> Dr. James Greene (202)493-0438 <i>Budget:</i> \$94,999 <i>Duration:</i> 16 Months <i>Dates:</i> 2/1/06-8/31/07 <i>Lead:</i> Metro. Center <i>Change</i> <i>Orders:</i></p>	<p><b><i>Deliverables:</i> Final Report</b></p>	<p><b>Transportation</b></p>

Year	Project	Technical Information	Deliverables/Results	Category
Completed 2007	<p><b>Hialeah Economic Outlook</b>  The Metropolitan Center proposes to conduct an economic outlook assessment for the City of Hialeah for the purpose of assessing the purchasing power and availability of disposable income of City of Hialeah residents. The research will use the most current data available. The proposed work plan will include an economic base study and labor market analysis of the City of Hialeah divided into the following phases of research:</p> <ul style="list-style-type: none"> <li>- Demographic Analyses</li> <li>- Economic Assessment</li> <li>- Residential Market and Homeownership Analysis</li> <li>- Delinquency Rates</li> <li>- Comparative Analysis</li> </ul>	<p><i>Client: City of Hialeah</i>  <i>Budget: \$35,000</i>  <i>Duration: Approx. 45 Days</i>  <i>Dates: 9/1/07-11/1/07</i>  <i>Lead: Metro. Center</i></p>	<p><b><i>Deliverables: Final Report and Presentation</i></b></p>	<p><b>Economic Development</b></p>
Completed 2007	<p><b>Market Analysis: Miami-Dade Expressway Authority</b>  The FIU Metropolitan Center will work with the Miami-Dade Expressway Authority (MDX) in order to gauge, measure and analyze public perception and awareness of MDX's mission and service from commuters in Miami-Dade and Broward Counties. The Metropolitan Center research team will also gather similar information from community leaders linked to Miami-Dade County and municipal government and transit divisions. MDX is amongst several divisions/departments throughout Miami-Dade County entrusted with the resources to address specific transportation needs. MDX, in its attempt to identify and solidify long-term marketing and development goals should be educated as an organization on the degree of public awareness of the services they provide and improvement projects they direct.</p>	<p><i>Client: Miami-Dade Expressway Authority</i>  <i>Budget: 32,700</i>  <i>Duration:</i>  <i>Dates: 4/15/2008 – 6/30/2008</i>  <i>Lead: Metro Center</i></p>	<p><b><i>Deliverables: Final Report and Presentation</i></b></p>	<p><b>Surveys</b></p>
Completed 2007	<p><b>MMAP Study</b>  The Metropolitan Center will prepared and completed a Disparity Report for Metro Miami Action Plan</p>	<p><i>Client: Metro Miami Action Plan</i></p>	<p><b><i>Deliverables:</i></b></p>	<p><b>Economic</b></p>

Year	Project	Technical Information	Deliverables/Results	Category
	<p>(MMAP) that examined disparity existing within and among black neighborhoods of Miami-Dade County. Disparity, as ‘the occurrence of a large spread or significant difference within the group, compared to overall population”, was measured at the County level with a focus on specific historically black communities. The data collected under the auspices of this study provided a “snapshot” of the local condition based on an analysis based on several factors including housing, education, economic development, employment, criminal justice, and health. As a result, the study served as an informational tool to allow for further action to take place in the region.</p>	<p>(MMAP)  Contact:  Budget: \$95,000  Duration: 6 Months  Dates: 2/1/07-8/1/07  Lead: Metro. Center</p>	<p><b>Final report and Presentation to Community Leaders</b></p>	<p><b>Research/ Development</b></p>
<p><b>Completed 2007</b></p>	<p><b>MPO Citizen’s Guide to Transportation</b>  The Metropolitan Center will update the Citizens’ Guide to Transportation that provides information with regards to transit services (MDT family of services, Jitneys, TriRails, Local Circulators,etc.),highway services (Service Patrols, Sunguide, SunPass,etc.), and alternate mass transit services (vanpools,taxis, airport shuttles, carpooling,etc.). To accommodate the Latin and Haitian communities, the updated booklet will be translated to Spanish and Creole, respectively. The booklet will also be placed on the MPO Website to be viewed and downloaded.</p>	<p><i>Client: Miami Dade County</i>  <i>Contact: Elizabeth Rockwell</i>  <i>Budget: \$ 23,650</i>  <i>Duration: 17 Months</i>  <i>Dates: 7/1/06-12/31/07</i>  <i>Lead:</i>  <i>Change</i>  <i>Orders:</i></p>	<p><b>Deliverables:</b></p>	<p><b>Transportation</b></p>
<p><b>Completed 2007</b></p>	<p><b>TCE/HIV TU 03-008 Project—Camillus House, Inc.</b>  Assure integrity of GPRA findings, supplement and attempt to explain GPRA findings, satisfy local program needs and wishes, monitor interventions and service delivery and communicate, report and disseminate evaluation results.</p>	<p><i>Client: Camillus House, Inc.</i>  <i>Contact: Karen Mahar, (305) 374-1065</i>  <i>Budget: \$24,999</i>  <i>Duration: Ongoing</i>  <i>Dates: Ongoing</i>  <i>Change</i>  <i>Orders:</i></p>	<p><b>Deliverables: Report and evaluation results</b></p>	<p><b>Program Evaluation</b></p>
<p><b>Completed 2006</b></p>	<p><b>Bayfront Park Farmers Market</b>  The Metropolitan Center conducted an online survey</p>	<p><i>Client: Health Foundation of South Florida</i></p>	<p><b>Deliverables: Final</b></p>	<p><b>Market Research</b></p>

Year	Project	Technical Information	Deliverables/Results	Category
	<p>of downtown workers regarding the potential demand for a farmers market located at Bayfront Park.</p>	<p>Contact: Peter Wood 305-374-7200 Budget: \$ 5,000 Duration: Dates: 9/1/06-12/1/06 Lead: Metro. Center</p>	<p>report</p>	
<p>Completed 2006</p>	<p><b>Broward County Exit Poll (2006)</b> The center proposes to conduct exit polls with voters participating in elections held in Broward County in order to gauge voter satisfaction with various aspects of the voting experience including level of assistance provided, convenience of and access to voting locations, timeliness of voting process, perception of ease of use of the voting equipment, and their overall voting experience.</p>	<p>Client: Broward County Department of Elections Contact: Fred Billis (954)357-7067 Budget: \$34,999 Duration: Approx. 10 Months Dates: 8/15/06-5/31/07 Lead: Metro. Center</p>	<p><b>Deliverables: Final report and presentation</b></p>	<p><b>Voter Confidence</b></p>
<p>Completed 2006</p>	<p><b>Broward Housing Needs Assessment</b> Prepare a quantitative “Housing Needs Assessment” for the Broward Housing Partnership, Inc. that will capture and interpret the dynamics of Broward County’s housing market. Two phases: Phase 1-Housing Supply and Demand Analysis, Impact Assessment Phase 2-Development feasibility analysis, home mortgage disclosure analysis</p>	<p>Client: Broward Housing Partnership Contact: Jim Carras Budget: Phase 1: \$29,500 Phase 2: \$16,000 Duration: Ongoing Dates: Ongoing Change Orders:</p>	<p><b>Deliverables: Quantitative “Housing Needs Assessment”</b></p>	<p><b>Housing Market Research  Program Analysis</b></p>
<p>Completed 2006</p>	<p><b>Chamber of Commerce Housing Survey</b> The Metropolitan Center, in conjunction with the Miami Chamber of Commerce, conducted an online survey regarding the affordable housing situation in Miami-Dade County. The survey included asking for suggestions from business leaders in fixing the affordable housing issue</p>	<p>Client: Greater Miami Chamber of Commerce Contact: Barry Johnson Budget: \$ 5,000 Duration: Dates: 7/1/06-12/1/06</p>	<p><b>Deliverables: Final report and PowerPoint Presentation</b></p>	<p><b>Affordable Housing</b></p>

Year	Project	Technical Information	Deliverables/Results	Category
		<i>Lead: Metro. Center</i>		
Completed 2006	<b>Chamber of Commerce Transportation Survey</b> The center conducted a survey of members of the Greater Miami Chamber of Commerce regarding traffic issues in Miami Dade County. The survey included possible solutions to these issues. The final report was presented at the Chambers Transportation Summit.	<i>Client: Greater Miami Chamber of Commerce</i> <i>Contact: Barry Johnson</i> <i>Budget: \$ 5,000</i> <i>Duration:</i> <i>Dates: 7/1/06-12/1/06</i> <i>Lead: Metro. Center</i>	<b>Deliverables: Final report</b>	Transportation
Completed 2006	<b>City of Boynton Beach Housing Needs Assessment (2006)</b> Prepare a quantitative 'Housing Needs Assessment' for the City of Boynton Beach that will capture and interpret the dynamics of the local housing market. The comprehensive housing database and analysis will be designed to assist the city in determining future housing policy and strategy direction.	<i>Client: City of Boynton Beach</i> <i>Contact: Vivian L. Brooks, (561) 737-3256</i> <i>Budget: \$33,000</i> <i>Duration:</i> <i>Dates: 2/15/06 to 8/31/06</i> <i>Change</i> <i>Orders:</i>	<b>Deliverables: Final Report and presentation</b>	Housing
Completed 2006	<b>City of Boynton Beach Population Forecasting Model (2006)</b> Develop a Population Forecasting Model that describes the size and composition of the populace within and surrounding area of the city of Boynton Beach from 2005 through 2025. This model will include estimates of persons and household units.	<i>Client: City of Boynton Beach</i> <i>Contact:</i> <i>Budget: \$7,500</i> <i>Duration:</i> <i>Dates:</i> <i>Change</i> <i>Orders:</i>	<b>Deliverables:</b>	Population Evaluation
Ongoing	<b>City of Miami Springs EAR, (Ongoing)</b> Preparation, completion and submission of the City of Miami Springs Evaluation and Appraisal Report. Main tasks: <ul style="list-style-type: none"> <li>• Work with city's Local Planning Authority</li> </ul>	<i>Client: City of Miami Springs</i> <i>Contact: Richard Ventura, (305) 805-5156</i> <i>Budget: \$20,000</i>	<b>Deliverables: Evaluation and Appraisal Report, workshops</b>	Workshops  Public involvement

Year	Project	Technical Information	Deliverables/Results	Category
	<ul style="list-style-type: none"> <li>Review City's EAR submittal and address "sufficiency" issues</li> <li>Conduct local workshops and prepare list of issues</li> <li>Conduct meetings with agencies and local governments</li> </ul>	<i>Duration:</i> Ongoing <i>Dates:</i> Ongoing <i>Change Orders:</i>		Report Evaluation
Completed 2006	<b>Florida Speaker Project</b> The Met. Center provided Speaker Designate Marco Rubio and the incoming members of the Florida Legislature technical assistance on how to make the speaker office and Florida House of Representatives a more effective institution.	<i>Client:</i> Florida Legislature <i>Contact:</i> Marco Rubio <i>Budget:</i> \$70,000 <i>Duration:</i> 6 Months <i>Dates:</i> May 2005-November 2005 <i>Change Orders:</i> Orientation and Workshops In Sept. 2006	<b><i>Deliverables:</i></b> <b><i>Final Report on findings and orientation/Workshops</i></b>	Market Research
Completed 2006	<b>Market Research for an Elementary School at Belen Jesuit (2006)</b> The Metropolitan Center was asked by Belen Jesuit to develop a market research plan. The purpose of the secret shops was to test the feasibility of Belen expanding its academic offering to the elementary grades (K-6). To this end, the Met. Center provided Belen with data pertaining to public awareness of the school, public perception regarding quality of education at the school, information regarding public demand for an elementary school at Belen, Belen's possible market position in elementary education, and information regarding pricing.	<i>Client:</i> Belen Jesuit Prep. School <i>Contact:</i> Carolina Calderin (305) 223-8600 <i>Budget:</i> \$12,000 <i>Duration:</i> <i>Dates:</i> 4/1/06 to 8/31/06 <i>Change Orders:</i>	<b><i>Deliverables:</i></b> <b><i>Final report detailing results</i></b>	Education  Market Research
Completed 2006	<b>MDHA Analysis Study</b> The Miami-Dade Housing Agency (MDHA) study provided an in-depth analysis of operations, management procedures and customer satisfaction within the agency. The analysis included: <ul style="list-style-type: none"> <li>Survey of Landlords in the Section 8 Program and</li> </ul>	<i>Client:</i> Miami-Dade Housing Agency <i>Contact:</i> Rene Rodriguez or John Topinka,	Deliverables: Hard copy of study  <i>Results:</i> Policy and program changes within the Miami-Dade Housing	Housing  Organizational Assessment

Year	Project	Technical Information	Deliverables/Results	Category
	<p>Tenants in Public Housing to measure their satisfaction with MDHA services.</p> <ul style="list-style-type: none"> <li>▪ Evaluation of employee performance appraisals, quality control procedures, and process analysis.</li> <li>▪ Process evaluation of the Private Rental Housing (Section 8) including recommendations for performance measures, employee evaluations, procedural strategies, and filing systems;</li> <li>▪ Process analysis of the Applicant &amp; Leasing Center;</li> <li>▪ Analysis of the Adker Consent Decree</li> </ul>	<p>305.644.5126</p> <p><i>Budget:</i> \$396,700</p> <p><i>Duration:</i> Five (5) years</p> <p><i>Dates:</i> Feb 2000 – present</p> <p><i>Lead:</i> Metropolitan Center</p> <p><i>Change Orders:</i></p>	Agency	<p><b>Performance Measures</b></p> <p><b>Program Evaluation</b></p>
Completed 2006	<p><b>Miami-Dade Methodology Project/(UDB Panel) (2006)</b></p> <p>Miami Dade County has asked the Metropolitan Center to gather and conduct a panel of independent experts to review the county’s methodology for estimating the amount of land available for residential development within the Urban Development Boundary (UDB). The center will participate in the Panel through Dr. Moreno and provide administrative support including calling the panel meetings, arranging locations, and working with County staff to ensure public notice. The center will also provide a summary report of findings and recommendations to Miami-Dade county.</p>	<p><i>Client:</i> Miami Dade Planning and Zoning Department</p> <p><i>Contact:</i></p> <p><i>Budget:</i> \$9,500</p> <p><i>Duration:</i></p> <p><i>Dates:</i> March 2006</p> <p><i>Lead:</i></p> <p><i>Change Orders:</i></p>	<b>Summary Report of findings and recommendations</b>	Development
Completed	<p><b>MPO Continuation Grant IV, (Ongoing)</b></p> <p>Complete the “How to Reach Out to the Community” Guide. Guide includes public involvement toolbox strategies, listing definitions, descriptions, target demographic groups, etc.</p>	<p><i>Client:</i> Miami-Dade MPO</p> <p><i>Contact:</i> Elizabeth Rockwell</p> <p><i>Budget:</i> \$55,000</p> <p><i>Duration:</i> Ongoing</p> <p><i>Dates:</i> Ongoing</p> <p><i>Change Orders:</i></p>	<p><b>Deliverables:</b></p> <p>Neighborhood Background reports, Neighborhood Boundary Digitization and Revision, Interactive Web-Portal, Effectiveness Assessment, Annual Maintenance</p>	<p>Transportation</p> <p>Public involvement</p> <p>Report Evaluation</p>
Completed	<b>Palm Beach County Housing Needs Assessment</b>	<i>Client:</i> Housing Leadership	<b>Deliverables: Final</b>	Evaluation

Year	Project	Technical Information	Deliverables/Results	Category
2006	<p>(2006)  <b>Task I-Perform a “Housing Demand Analysis” that will provide estimates of the current and projected demand for housing in Palm Beach County based on value, type, tenure, and geographic sub-areas.</b>  <b>Task II- Perform a “Housing Market Analysis” that will provide estimates of the current and future supply of housing in Palm Beach County based on value, type, tenure, and geographic sub area.</b></p>	<p><i>Council of Palm Beach County, Inc.</i>  <i>Contact: Mike Jones, (561) 684-1551, Ext. 25</i>  <i>Budget: \$38,500</i>  <i>Duration: 8-9 Months</i>  <i>Dates: 4/1/06 to 12/31/06</i>  <i>Change</i>  <i>Orders:</i></p>	<p><b>Report and presentation</b></p>	<p><b>Housing</b></p>
Completed 2006	<p><b>Statewide Hurricane Poll (2006)</b>  <b>The International Hurricane Research Center asked the Met. Center to conduct a statewide survey to assess household’s experiences related to hurricane loss reduction.</b></p>	<p><i>Client: International Hurricane Research Center</i>  <i>Contact: Dr. Stephen Leatherman</i>  <i>Budget: \$40,000</i>  <i>Duration: Approx. 5 Months</i>  <i>Dates: 2/1/06- 6/30/06</i>  <i>Change</i>  <i>Orders:</i></p>	<p><b>Deliverables: Final Report</b></p>	
Completed 2006	<p><b>Sweetwater Charrette</b>  <b>In conjunction with the FIU School of Architecture, the Center provided discipline specific assistance in the study of probably environmental impacts from the proposed Metrorail along 107<sup>th</sup> Avenue. The Metropolitan Center will conduct a study investigating the economic effects of the Metrorail on the economic revitalization plans of the City of Sweetwater and the College Town district.</b></p>	<p><i>Client:</i>  <i>Contact:</i>  <i>Budget: \$</i>  <i>Duration:</i>  <i>Dates:</i>  <i>Lead: Metro. Center</i>  <i>Change</i>  <i>Orders:</i></p>	<p><b>Deliverables: Final report and presentation to Sweetwater Residents</b></p>	<p><b>Economic Development</b></p>
Completed 2006	<p><b>Village of Pinecrest EAR</b>  <b>To prepare an Evaluation and Appraisal Report for the Village of Pinecrest. The Metropolitan Center will also assist the City with the Comprehensive Plan Amendment process.</b></p>	<p><i>Client: Village of Pinecrest</i>  <i>Contact: Peter G. Lombardi, Village Manager of Pinecrest</i>  <i>Budget: \$30,000</i>  <i>Duration: Ongoing</i></p>	<p><b>Deliverables:</b> Evaluation and Appraisal Report, Workshops</p>	<p><b>Workshops Public Involvement</b></p>

Year	Project	Technical Information	Deliverables/Results	Category
		<p><i>Dates:</i> Ongoing  <i>Change</i>  <i>Orders:</i> Schedule change for estimated completion date to June 2006</p>		Report Evaluation
Completed 2006	<p><b>WIC</b>  The Metropolitan Center conducted surveys throughout the state for the WIC Grocer's Association in Florida. The study was composed of comparing the prices of WIC products in WIC-only stores, independent stores, and large chain stores in the program.</p>	<p><i>Client:</i> WIC Grocer's Association  <i>Contact:</i> Wadi Barreto  <i>Budget:</i> \$ 25,000  <i>Duration:</i> 12 Months  <i>Dates:</i> 7/1/06-12/1/06  <i>Lead:</i> Metro. Center</p>	<b>Deliverables: Final report</b>	Market Research
Completed 2005	<p><b>Arts for Learning, (2005)</b>  Evaluate the success of the use of the Arts4Learning website for teachers' professional development through teacher observations, surveys and interviews.</p>	<p><i>Client:</i> Youth Audiences-and University of Washington  <i>Contact:</i> Allison Moore, (615) 591 8059  <i>Budget:</i> \$12,000  <i>Duration:</i> 10/04 to 07/05  <i>Dates:</i> Ongoing  <i>Change</i>  <i>Orders:</i></p>	<b>Deliverables:</b>	Program Evaluation
Completed 2005	<p><b>Boynton Beach Redistricting, (2005)</b>  Preparation, completion and submission of the redistricting plans for the City of Boynton Beach.</p> <ul style="list-style-type: none"> <li>• Data Collection</li> <li>• Data Integration and Map Generation</li> <li>• Preparation and presentation</li> <li>• Review and revisions</li> </ul>	<p><i>Client:</i> City of Boynton Beach  <i>Contact:</i> Carisse LeJeune  <i>Budget:</i> \$35,200  <i>Duration:</i> Ongoing  <i>Dates:</i> Ongoing  <i>Change</i>  <i>Orders:</i> Extension date to 2/28/2006</p>	<b>Deliverables: Redistricting maps and options</b>	Redistricting GIS Mapping

Year	Project	Technical Information	Deliverables/Results	Category
Completed 2005	<b>Broward Confidence Poll</b> <b>Public opinion poll to test voter confidence in the touch screen voter machines and the effectiveness of Broward County voter educational program.</b> <ul style="list-style-type: none"> <li>• Polls</li> <li>• Results</li> <li>• PowerPoint presentation</li> </ul>	<i>Client:</i> Broward County Supervisor of Election <i>Contact:</i> Fred Bellis, (954) 357-7061 <i>Budget:</i> \$18,000 <i>Duration:</i> Ongoing <i>Dates:</i> Ongoing <i>Change</i> <i>Orders:</i>	<b><i>Deliverables:</i> Final Report and Presentation</b>	<b>Presentation</b>  <b>Voter confidence</b>
Completed 2005	<b>Camillus II, (2005)</b> <b>Evaluate the success of the Camillus Life Concern (CLC) Camillus Behavioral Health Initiative (CBHI) in improving the provision of treatment services for homeless persons with substance abuse, mental health, and co-occurring disorders in Miami-Dade.</b>	<i>Client:</i> Camillus House, Inc. <i>Contact:</i> Patricia Cawley, (305) 374-1065 <i>Budget:</i> \$155,479 <i>Duration:</i> Three (3) years <i>Dates:</i> Sep 2002- Sep 2005 <i>Change</i> <i>Orders:</i>	<b><i>Deliverables:</i> Quarterly update reports and a final report</b>	<b>Program Evaluation</b>
Completed 2005	<b>City of Miami Affordable Housing Trust Fund Study II, (2005)</b> <b>Provide expanded research and analysis on specific policy and program issues related to the implementation of the City of Miami's Affordable Housing Trust Fund program. Elements include:</b> <ul style="list-style-type: none"> <li>• Analysis and Recommendation for Program Guidelines to Address Targeted Beneficiaries</li> <li>• Analysis and Recommendations for Program Income</li> <li>• Analysis and Recommendations for Program Administrative Costs</li> <li>• Formulation of a Draft Affordable Housing Trust Fund Program Ordinance</li> </ul>	<i>Client:</i> City of Miami Dept. of Community Development <i>Contact:</i> Daniel Rosemond, (305) 416-1999 <i>Budget:</i> \$16,500 <i>Duration:</i> Thirty (30) days <i>Dates:</i> Sep 2005-Nov 2005 <i>Change</i> <i>Orders:</i>	<b><i>Deliverables:</i> Hard copy of study, City Ordinance</b>	<b>Housing</b>  <b>Market Research</b>  <b>Program Analysis</b>

Year	Project	Technical Information	Deliverables/Results	Category
Completed 2005	<p><b>City of Miami Economic Development Trust Fund, (2005)</b> Provide research and on-going technical assistance consulting to the City of Miami's Department of Economic Development in developing criteria for the development, implementation and management of an Economic Development Trust Fund.</p>	<p><i>Client:</i> City of Miami <i>Contact:</i> Charles Byrd, (305) 416-1437 <i>Budget:</i> \$20,000 <i>Duration:</i> Forty-five (45) days <i>Dates:</i> Mar 2005 – Dec 2005 <i>Change</i> <i>Orders:</i></p>	<p><b><i>Deliverable: Ordinance</i></b></p>	<p><b>Economic Development</b></p>
Completed 2005	<p><b>City of Miami EITC II, (2005)</b> Direct and administer a community outreach and education campaign on the Earned Income Tax Credit. Organize a public outreach program to achieve a greater awareness by the residents of Miami who may qualify for the credit.</p> <ul style="list-style-type: none"> <li>• Three mailers to tax preparers</li> <li>• Two mailers to all Miami households</li> <li>• Call center</li> <li>• Prepare report for City commission</li> </ul>	<p><i>Client:</i> City of Miami <i>Contact:</i> Isabel de Armas, (305) 250-5301 <i>Budget:</i> \$180,000 <i>Duration:</i> Three (3) months <i>Dates:</i> Jan-Apr, 2004 <i>Change</i> <i>Orders:</i></p>	<p><b><i>Deliverables: Final Report for City Commission, Mailers</i></b></p>	<p><b>Report Evaluation</b>  <b>Public Informing</b></p>
Completed 2005	<p><b>City of Miami Training Grant, (2005)</b> Employee training and development programs for the City of Miami. Provide ongoing support to various departments for staff development.</p>	<p><i>Client:</i> City of Miami <i>Contact:</i> <i>Budget:</i> \$75,000 <i>Duration:</i> <i>Dates:</i> <i>Change</i> <i>Orders:</i></p>		<p><b>Employee Training</b></p>

Year	Project	Technical Information	Deliverables/Results	Category
Completed 2005	<b>FTA-Sub Account</b> As part of the United We Ride program, states and communities are encouraged to improve coordination through innovative approaches. The research team will work closely with the federal workgroups and assist FTA in developing a useful practice document with strategies, topics, and criteria.	<i>Client:</i> Federal Transit Administration <i>Contact:</i> James Greene (202) 493-0438 <i>Budget:</i> \$55,000 <i>Duration:</i> One(1) Year <i>Dates:</i> Oct 2004-Sep 2005 <i>Change</i> <i>Orders:</i>	<b><i>Deliverable: Five quarterly reports, website, draft reports, and final report.</i></b>	Transportation
Completed 2005	<b>Hurricane Katrina and Rita Post Disaster Survey, (2005)</b> Katrina-Assess the level of awareness and perception of danger surrounding Hurricane Katrina, preparedness, survivor perceptions and gauge future plans of residents of New Orleans. Rita-Assess the level of awareness and perception of danger, preparedness and to gauge mitigation plans, response and post-hurricane operations surrounding Rita by city and county officials.	<i>Client:</i> <i>Contact:</i> Augusto Newell, (305) 349-1352 <i>Budget:</i> Katrina-\$2,499.68, Rita-\$1,599.60 <i>Duration:</i> One (1) week <i>Dates:</i> xxx-xxx, 2005 <i>Change</i> <i>Orders:</i> Rita- Changed focus of study from residents and survivors to city and county government officials	<b><i>Deliverables: Surveys and Questionnaires</i></b>	Hurricane Research
Completed 2005	<b>Miami Lakes Needs Assessment, (2005)</b> Develop a needs Assessment for Elderly Services in the Town of Miami Lakes. Tasks include focus groups, surveys, analysis, final report and presentation.	<i>Client:</i> Town of Miami Lakes <i>Contact:</i> Alex Rey, (305) 364-6100 <i>Budget:</i> \$15,000 <i>Duration:</i> Three (3) Months <i>Dates:</i> Mar 2005 – May 2005 <i>Change</i> <i>Orders:</i> Contract duration extended	<b><i>Deliverable: Final Report and presentation</i></b>	Elderly  Services Assessment

Year	Project	Technical Information	Deliverables/Results	Category
<p>Completed 2005</p>	<p><b>MPO-Continuation Grant, (2005)</b> Integrate a web-based GIS-system with the “How to Reach Out to the Community Guide” and Community Background Reports into one seamless Web portal interface.</p>	<p><i>Client:</i> Metro-Dade MPO <i>Contact:</i> Elizabeth Rockwell, (305) 375-4507 <i>Budget:</i> \$97,840 <i>Duration:</i> One (1) year <i>Dates:</i> Jul 2004 – Jun 2005 <i>Change</i> <i>Orders:</i></p>	<p><b><i>Deliverables:</i></b> Completion of “How to Reach Out” Guide, Community Background Reports, Presentation</p>	<p>Presentation  Public Involvement  Transportation</p>
<p>Completed 2005</p>	<p><b>Needs Assessment for West Grove Youth, (2005)</b> Determine current and future needs in regards to city and community services towards West Grove youth. Identify service gap and provide recommendations for youth programs.</p>	<p><i>Client:</i> YMCA <i>Contact:</i> Kathy Sullivan, (305) 357-6638 <i>Budget:</i> \$30,000 <i>Duration:</i> Eight (8) weeks <i>Dates:</i> Aug 2005 – Oct 2005 <i>Change</i> <i>Orders:</i></p>	<p><b><i>Deliverables:</i></b> Final Report and presentation</p>	<p>Youth Programs  Program Assessment</p>
<p>Completed 2005</p>	<p><b>South Florida Workforce, (2005)</b> Conduct a management study of the sixteen One Stop Centers operating under the South Florida workforce Board’s authority. The goal was to improve the operational effectiveness and efficiency of the One Stop Centers.</p>	<p><i>Client:</i> South Florida Workforce <i>Contact:</i> Garnet C. Esters, (305) 594-7615 <i>Budget:</i> \$31,900 <i>Duration:</i> Ongoing <i>Dates:</i> 7/31/04-5/31/05 <i>Change</i> <i>Orders:</i> Contract duration extended</p>	<p><b><i>Deliverables:</i></b> Results to Executive Board</p>	<p>Operation and Organizational Assessment</p>

Year	Project	Technical Information	Deliverables/Results	Category
<p><b>Completed 2004</b></p>	<p><b>Citizens' Guide to Transportation, (2004)</b>            "On the Move - Miami-Dade County's Pocket Guide to Transportation" is an easy to read transportation guide for residents and tourists regarding transportation services in Miami-Dade. The Metropolitan Center produced the Pocket Guide for the MPO using market research derived from focus groups, surveys, non-participant observation studies, and an extensive "best practices" review.</p>	<p><i>Client:</i> Miami-Dade Metropolitan Planning Organization (MPO)  <i>Contact:</i> Elizabeth Rockwell, (305) 375-1881  <i>Budget:</i> \$37,400  <i>Duration:</i> One (1) year  <i>Dates:</i> Jan 2003 - Jan 2004  <i>Lead:</i> Metropolitan Center  <i>Change</i>  <i>Orders:</i></p>	<p><i>Deliverables:</i> Publication  <i>Results:</i> The guide was given to public agencies for dissemination around the county.</p>	<p><b>Transportation</b>   <b>Market Research</b>   <b>Public Involvement</b></p>
<p><b>Completed 2004</b></p>	<p><b>City of Miami Affordable Housing, (2004)</b>  <b>Develop "funding criteria" for the selection and allocation of the City of Miami's Affordable Housing Trust Funds. Recommend guidelines for allocation of funds, establish funding criteria, and develop Housing Trust Fund Management System.</b></p>	<p><i>Client:</i> City of Miami  <i>Contact:</i> Carmen Sanchez, (305) 416-1417  <i>Budget:</i> \$20,000  <i>Duration:</i> 180 days  <i>Dates:</i> Jul 2004-Dec 2004  <i>Change</i>  <i>Orders:</i> Contract duration extended</p>	<p><b><i>Deliverables:</i></b></p>	<p><b>Housing</b>   <b>Program Evaluation/Assessment</b></p>
<p><b>Completed 2004</b></p>	<p><b>City of Miami CRA Finding of Necessity Study for the FEC Buena Vista Site (2004)</b>            The Metropolitan Center performed a "Finding of Necessity Study" for the potential redevelopment of the former Florida East Coast (FEC) Railway Buena Vista Site. The project focused on the blighted roadway and public infrastructure conditions surrounding the 56-acre site. The former FEC Buena Vista site, now known as Midtown Miami, is currently the largest mixed-use project in the nation. The study concluded that substantial physical blight existed in the surrounding area to warrant a finding of necessity for redevelopment. The study and</p>	<p><i>Client:</i> City of Miami  <i>Contact:</i> Carmen Sanchez, Department of Economic Development (305) 416.1417  <i>Budget:</i> \$20,000  <i>Duration:</i> Three (3) months  <i>Dates:</i> May 2004- Aug 2004  <i>Lead:</i> Metropolitan Center  <i>Change</i></p>	<p><i>Deliverables:</i> Hard copy of study  <i>Results:</i> The City passed resolution on recommendations and site is now being developed as a large mixed-use project known as Midtown Miami</p>	<p><b>Economic Development</b>   <b>Finding and Necessity Study</b>             Redevelopment</p>



Year	Project	Technical Information	Deliverables/Results	Category
	and recommended financing tools for commercial redevelopment.			GIS Mapping
Completed 2004	<p><b>Miami-Dade County Community Characteristics Project (CCP), (2004)</b></p> <p>The Community Characteristics Project (CCP) is a Web-based GIS tool designed to assist Transportation Planners and Public Involvement Officers (PIO) in Miami-Dade to develop successful Public Involvement programs. Based on the social and demographic characteristics of a community, the GIS tool provides recommendations for the best public involvement strategies for the area. It will also produce customized community reports with social, economic, and geographic data.</p>	<p><i>Client:</i> Miami-Dade Metropolitan Planning Organization (MPO)</p> <p><i>Contact:</i> Elizabeth Rockwell, (305) 375-1881</p> <p><i>Budget:</i> \$46,140</p> <p><i>Duration:</i> Three (3) years</p> <p><i>Date:</i> Sept 2003-Jan 2004 (Phase III is pending completion)</p> <p><i>Lead:</i> Metropolitan Center</p> <p><i>Change Orders:</i> Contract duration extended. Project originally part of the Miami-Dade MPO Community Impact Assessment</p>	<p><i>Deliverables:</i> Web-based GIS Interactive tool, Tool Box for Public Involvement, and Community Characteristics Reports.</p> <p><i>Results:</i> Pending completion of Phase III</p>	<p><b>Transportation</b></p> <p><b>Market Research</b></p> <p><b>Public Involvement</b></p> <p><b>GIS Mapping</b></p>
Completed 2003	<p><b>City of Miami Springs NW 36<sup>th</sup> Street Commercial Corridor Market Study (2003)</b></p> <p><i>The City of Miami Springs NW 36<sup>th</sup> Street Commercial Corridor Market Study focused on the redevelopment potential of the city's primary commercial corridor. The</i></p>	<p><i>Client:</i> City of Miami</p> <p><i>Contact:</i> Richard Ventura, Office of Planning, (305) 840-5040</p> <p><i>Budget:</i> \$25,000</p>	<p><i>Deliverables:</i> Hard copy of study and a PowerPoint presentation to the City of Miami Springs and its local businesses</p>	<p>Economic Development</p> <p>Market Study</p>



Year	Project	Technical Information	Deliverables/Results	Category
	redevelopment project in the nation.	<i>Orders:</i>	Buena Vista site. It also resulted in new zoning and urban guidelines.	
<b>Completed 2001</b>	<b>Economic Development Implementation Plan (EDIP) (2001)</b> The EDIP was a landmark economic development plan that grew out of a rigorous analysis of obstacles to economic expansion within the county and a large-scale “community listening” effort. It identified clear and workable development strategies, offered four major recommendations for improving the local economic atmosphere, and lead to a major organizational restructuring of the economic development system in the County.	<i>Client:</i> Miami- Dade County Office of the Mayor <i>Contact:</i> Tony Crapp, 305.375.3431 <i>Budget:</i> \$233,000 <i>Duration:</i> One (1) year <i>Dates:</i> Aug 2000 -Aug 2001 <i>Lead:</i> Metropolitan Center <i>Change</i> <i>Orders:</i>	<i>Deliverables:</i> Hard copy of study and presentation before the County Commission  <i>Results:</i> Restructuring of the County’s Economic Development System	<b>Economic Development</b>  <b>Public Involvement</b>
<b>Completed 1998</b>	<b>Assessing the Privatization of Managing Public Housing, (1998)</b> The study provided an assessment of privately managed public housing. It included customer satisfaction research and a program assessment. The study included policy recommendations regarding the future of privatized public housing.	<i>Client:</i> Miami-Dade Housing Agency <i>Contact:</i> John Topinka, 305.644.5126 <i>Budget:</i> \$60,000 <i>Duration:</i> Eleven (11) months <i>Dates:</i> Jan-Nov 1998 <i>Lead:</i> Institute of Government <i>Change</i> <i>Orders:</i>	<i>Deliverables:</i> Hard copy of study  <i>Results:</i> Continuation of privately managed public housing and an extension of the contract to assess performance	<b>Housing</b>  <b>Organizational Assessment</b>  <b>Performance Measures</b>  <b>Program Evaluation</b>